



End of Lease Cleaning – Base Package Inclusions

Kitchen		Bathroom & Toilet	
✓	Clean oven inside & outside (including trays)	✓	Scrub / clean shower. Remove built up soap residue & light mould on tiles & shower screens
✓	Clean inside & outside built-in microwave	✓	Clean basin & bathtub (including taps & handles)
✓	Clean cooktop & grill	✓	Clean vanity (including taps & handles)
✓	Clean rangehood & filter	✓	Clean inside & outside cabinets & drawers
✓	Clean sink, taps & handles	✓	Clean mirrors & wipe all counters & towel racks
✓	Clean / wipe all bench tops & splashbacks	✓	Clean toilet inside & outside
✓	Clean inside & outside cabinets & draws, including on top of cabinets	✓	Scrub & clean skirting boards & surrounding areas
✓	Clean inside & outside of dishwasher & handle	✓	Clean & dust lighting, switches & fixtures
✓	Clean & dust lighting, switches & fixtures	✓	Clean front & back of door, door frames including handles
✓	Clean & scrub skirting boards	✓	Clean Ceiling Vents / Fans*
✓	Clean front & back of door including handles	✓	Remove dust / insect marks from roller blinds
✓	Clean Ceiling Vents / Fans*	✓	Dust & remove cobwebs*
✓	Dust & remove cobwebs*	✓	Clean internal windows, window ledges & around frames*
✓	Clean internal windows, window ledges & around frames*	✓	Spot clean walls*
✓	Remove dust / insect marks from roller blinds	✓	Vacuum & mop floors
✓	Spot clean walls*	✓	Clean & dust exhaust fans & air vents*
✓	Vacuum & mop floors	Bedrooms / Living Areas / Study	
Laundry		✓	Dust / wipe all surfaces
✓	Clean behind, Inside & around Washing Machine Space.	✓	Wipe fingerprints/marks off mirrored cupboards
✓	Clean inside, outside & behind dryer. Remove Lint	✓	Clean inside all drawers & cupboards
✓	Clean inside, outside & around laundry tub, cabinets, shelves, drawers, tap ware	✓	Clean & dust lighting, switches & fixtures
✓	Wall tiles wiped & any dust removed	✓	Clean & scrub skirting boards
✓	Clean Inside all drawers & cupboards	✓	Clean front & back of door including handles
✓	Clean & dust lighting, switches & fixtures	✓	Clean Ceiling vents / fans*
✓	Clean & scrub skirting boards	✓	Dust / wipe all surfaces
✓	Clean front & back of door including handles	✓	Wipe fingerprints/marks off mirrored cupboards
✓	Dust & remove cobwebs*	✓	Clean All Air Conditioner Units & Filters*
✓	Clean internal windows, window ledges & frames*	✓	Dust & remove cobwebs*
✓	Remove dust / insect marks from roller blinds	✓	Clean internal windows, window ledges & frames*
✓	Spot clean walls*	✓	Remove dust / insect marks from roller blinds
✓	Vacuum & mop floors	✓	Spot clean walls*
✓	Clean & dust exhaust fans & air vents*	✓	Vacuum & mop floors (which ever applicable)
Less than (4m2) Balcony/ Porch / Deck			
✓	Dust & remove cobwebs***		
✓	Balcony / deck / porch swept		
✓	All balcony windows cleaned***		



End of Lease Cleaning Add-Ons at Additional Cost

At Additional Cost
✓ Full wall washing (beyond spot cleaning)
✓ Wooden venetian blind cleaning (wet wipe each slat)**
✓ External windows
✓ Medium sized balcony up to 8m ² (2m x 4m or 2.5m x 3.2m) cleaning including sliding doors / windows***
✓ Large sized balcony up to 12m ² (2.4m x 5m or 3m x 4m) cleaning including sliding doors / windows***
✓ Carpet cleaning
✓ Built in fridge cleaning or fridge left behind
✓ Removal of debris / litter left behind in property
✓ Garage cleaning
✓ Ceiling cleaning*
✓ Cleaning / scrubbing floor grout
✓ Medium stain and mould removal

End of Lease Cleaning Exclusions

Excluded Services
X Cleaning chandeliers and delicate light fittings
X Moving heavy furniture
X Biohazards (Excessive mould, faeces, blood)
X High reach areas (areas not within reach of a small 3-step ladder)
X Fireplace cleaning
X Grout & silicon remediations
X Removal of pet hair embedded in carpet fibres
X Heavy stain and mould removal (severe infestation that requires specialised treatments to remove)
X Ceiling cleaning*

*For safety reasons, our cleaners can only use a 3 step ladder. Cleaning above the height (e.g. high ceilings, skylights, fans, air conditioner filters, wall cleaning) will not be undertaken. **Excludes metal slat blinds ***We do not clean the external side of balcony glass that requires reaching over railings or poses a safety risk