



End of Lease Cleaning – Base Package Inclusions

Kitchen	Bathroom & Toilet
✓ Clean oven inside & outside (including trays)	✓ Scrub / clean shower. Remove built up soap residue & light mould on tiles & shower screens
✓ Clean inside & outside built-in microwave	✓ Clean basin & bathtub (including taps & handles)
✓ Clean cooktop & grill	✓ Clean vanity (including taps & handles)
✓ Clean rangehood & filter	✓ Clean inside & outside cabinets & drawers
✓ Clean sink, taps & handles	✓ Clean mirrors & wipe all counters & towel racks
✓ Clean / wipe all bench tops & splashbacks	✓ Clean toilet inside & outside
✓ Clean inside & outside cabinets & draws, including on top of cabinets	✓ Scrub & clean skirting boards & surrounding areas
✓ Clean inside & outside of dishwasher & handle	✓ Clean & dust lighting, switches & fixtures
✓ Clean & dust lighting, switches & fixtures	✓ Clean front & back of door, door frames including handles
✓ Clean & scrub skirting boards	✓ Clean Ceiling Vents / Fans*
✓ Clean front & back of door including handles	✓ Remove dust / insect marks from roller blinds
✓ Clean Ceiling Vents / Fans*	✓ Dust & remove cobwebs*
✓ Dust & remove cobwebs*	✓ Clean internal windows, window ledges & around frames*
✓ Clean internal windows, window ledges & around frames*	✓ Spot clean walls*
✓ Remove dust / insect marks from roller blinds	✓ Vacuum & mop floors
✓ Spot clean walls*	✓ Clean & dust exhaust fans & air vents*
✓ Vacuum & mop floors	Bedrooms / Living Areas / Study
Laundry	✓ Dust / wipe all surfaces
✓ Clean behind, Inside & around Washing Machine Space.	✓ Wipe fingerprints/marks off mirrored cupboards
✓ Clean inside, outside & behind dryer. Remove Lint	✓ Clean inside all drawers & cupboards
✓ Clean inside, outside & around laundry tub, cabinets, shelves, drawers, tap ware	✓ Clean & dust lighting, switches & fixtures
✓ Wall tiles wiped & any dust removed	✓ Clean & scrub skirting boards
✓ Clean Inside all drawers & cupboards	✓ Clean front & back of door including handles
✓ Clean & dust lighting, switches & fixtures	✓ Clean Ceiling vents / fans*
✓ Clean & scrub skirting boards	✓ Dust / wipe all surfaces
✓ Clean front & back of door including handles	✓ Wipe fingerprints/marks off mirrored cupboards
✓ Dust & remove cobwebs*	✓ Clean All Air Conditioner Units & Filters*
✓ Clean internal windows, window ledges & frames*	✓ Dust & remove cobwebs*
✓ Remove dust / insect marks from roller blinds	✓ Clean internal windows, window ledges & frames*
✓ Spot clean walls*	✓ Remove dust / insect marks from roller blinds
✓ Vacuum & mop floors	✓ Spot clean walls*
✓ Clean & dust exhaust fans & air vents*	✓ Vacuum & mop floors (which ever applicable)
Less than (4m2) Balcony/ Porch / Deck	
✓ Dust & remove cobwebs***	
✓ Balcony / deck / porch swept	
✓ All balcony windows cleaned***	



End of Lease Cleaning Add-Ons at Additional Cost

At Additional Cost
✓ Full wall washing (beyond spot cleaning)
✓ Wooden venetian blind cleaning (wet wipe each slat)**
✓ External windows
✓ Medium sized balcony up to 8m2 (2m x 4m or 2.5m x 3.2m) cleaning including sliding doors / windows***
✓ Large sized balcony up to 12m2 (2.4m x 5m or 3m x 4m) cleaning including sliding doors / windows***
✓ Carpet cleaning
✓ Built in fridge cleaning or fridge left behind
✓ Removal of debris / litter left behind in property
✓ Garage cleaning
✓ Ceiling cleaning*
✓ Cleaning / scrubbing floor grout
✓ Medium stain and mould removal

End of Lease Cleaning Exclusions

Excluded Services
✗ Cleaning chandeliers and delicate light fittings
✗ Moving heavy furniture
✗ Biohazards (Excessive mould, faeces, blood)
✗ Height reach areas (areas not within reach of a small 3-step ladder)
✗ Fireplace cleaning
✗ Grout & silicon remediations
✗ Removal of pet hair embedded in carpet fibres
✗ Heavy stain and mould removal (severe infestation that requires specialised treatments to remove)
✗ Ceiling cleaning*

*For safety reasons, our cleaners can only use a 3 step ladder. Cleaning above the height (e.g. high ceilings, skylights, fans, air conditioner filters, wall cleaning) will not be undertaken. **Excludes metal slat blinds ***We do not clean the external side of balcony glass that requires reaching over railings or poses a safety risk